

ALBERTA SERVICE UPDATE

December 2024

NEW PHYSICIAN WEBSITE - [PHYSICIANS.RADIOLOGY.CA](https://physicians.radiology.ca)

We are pleased to announce our new physicians' website designed specifically for you has launched. This site offers easy access to all the resources, forms, information, and contact details you need - conveniently organized in one location. You can also stay up to date with our news ticker, bringing you the latest Mayfair updates every day. As well, you can find quick-link pages on the site's home page for your convenience. You can access this site at physicians.radiology.ca. It is also accessible from our patient website at radiology.ca by clicking the 'medical professionals' button on the bottom of the homepage.

HOLIDAY HOURS

Over the end-of-the-year holiday season, all Mayfair Diagnostics clinic locations will be closed for the following dates.

- Tuesday, December 24, 2024 - half day closure at noon
- Wednesday, December 25, 2024 - closed
- Thursday, December 26, 2024 - closed
- Wednesday, January 1, 2024 - closed

Our South Calgary Health location will remain open 7:30 a.m. to 11 p.m, seven days a week for X-ray exams.

DIRECT PHYSICIAN LINE 403.777.1999

As our contact centre staff continue to train on our new patient system, we are experiencing some minimal delays to our booking response time. For prompt service, we encourage you to use our direct physician line of 403.777.1999 for general services.

FAX VERSUS EMAIL

To enhance our communication and ensure you receive updates more efficiently, we encourage you to consider switching from fax to email for receiving these updates. If you are receiving these updates via fax and you'd like to receive them via email, please let us know your preferred email address and we'll set it up right away. Please send your name, company name, and email address to bd@radiology.ca. If you are already receiving these updates via email, there is no need to respond.

CONTACT US

If you have any questions or to receive more requisitions, please email us at bd@radiology.ca. To update your EMR, please refer to physicians.radiology.ca/requisition-forms. Printable requisitions can also be found at physicians.radiology.ca.

MULTIPLE LANGUAGES AVAILABLE

Our patient website, radiology.ca, is available in fifteen different languages for your patients. Patients can select their preferred language to access information such as explanation of services, descriptions of exams, directions for our locations, as well as health and wellness articles. Patients can access this feature from our homepage at radiology.ca.

PROUD PARTNERS

We were proud to be the presenting sponsor at the recent Calgary Wranglers and Calgary Flames Hockey Fights Cancer games (Nov 9 and Nov 21). Joining our community to stand together honouring and celebrating the lives of those touched by cancer was very impactful for our staff. We thank everyone in our physician and clinic community who stopped by our concourse booths at the games to show your support.

Thank you for your continued partnership. We wish you a wonderful holiday season.