

# SASKATCHEWAN SERVICE UPDATE

December 2024

## NEW PHYSICIAN WEBSITE - [physicians.radiology.ca](https://physicians.radiology.ca)

We are pleased to announce our new physicians' website designed specifically for you has launched. This site offers easy access to all the resources, forms, information, and contact details you need - conveniently organized in one location. You can also stay up to date with our news ticker, bringing you the latest Mayfair updates every day. As well, you can find quick-link pages on the site's home page for your convenience. You can access this site at [physicians.radiology.ca](https://physicians.radiology.ca). It is also accessible from our patient website at [radiology.ca](https://radiology.ca) by clicking the 'medical professionals' button on the bottom of the homepage.

## HOLIDAY HOURS

Over the end-of-the-year holiday season, all Mayfair Diagnostics clinic locations will be closed for the following dates.

- Tuesday, December 24, 2024 - half day closure at noon
- Wednesday, December 25, 2024 - closed
- Thursday, December 26, 2024 - closed
- Wednesday, January 1, 2024 - closed

## DIRECT LINE 306.569.9729 Option 2

As our contact centre staff continue to train on our new patient system, we are experiencing some minimal delays to our booking response time. We are working diligently to ensure any delays to our patient services are minimal. For prompt service, we encourage you to use our direct line of 306.569.9729 option 2.

## FAX VERSUS EMAIL

To enhance our communication and ensure you receive updates more efficiently, we encourage you to consider switching from fax to email for receiving these updates. If you are receiving these updates via fax and you'd like to receive them via email, please let us know your preferred email address and we'll set it up right away. Please send your name, company name, and email address to [bd@radiology.ca](mailto:bd@radiology.ca). If you are already receiving these updates via email, there is no need to respond.

## CONTACT US

If you have any questions or to receive more requisitions, please email us at [bd@radiology.ca](mailto:bd@radiology.ca). To update your EMR, please refer to [physicians.radiology.ca/requisition-forms](https://physicians.radiology.ca/requisition-forms). Printable requisitions can also be found at [physicians.radiology.ca](https://physicians.radiology.ca).

## MULTIPLE LANGUAGES AVAILABLE

Our patient website, [radiology.ca](https://radiology.ca), is available in fifteen different languages for your patients. Patients can select their preferred language to access information such as explanation of services, descriptions of exams, directions for our locations, as well as health and wellness articles. Patients can access this feature from our homepage at [radiology.ca](https://radiology.ca).

**Thank you for your continued partnership. We wish you a wonderful holiday season.**



[radiology.ca](https://radiology.ca)



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