

ALBERTA SERVICE UPDATE

February 2025

PREP INSTRUCTION CLARIFICATIONS FOR CERTAIN ABDOMINAL AND PELVIC ULTRASOUNDS

Our fasting and liquid intake requirements for certain abdominal and pelvic ultrasounds have been clarified in our prep instructions.

- Fasting for patients over 36 kg/80 lbs is six hours prior to the exam.
- Fasting for patients under 36 kg/80 lbs is three hours prior to the exam.
- Water consumption for patients over 36 kg/80 lbs is one litre.
- Water consumption for patients under 36 kg/80 lbs is 500 ml.

Patients can find prep instructions at radiology.ca.

You can access prep instructions via physicians.radiology.ca.

IMPORTANCE OF HISTORY ON REQUISITIONS

Including patient history that matches the requested exam is important when completing a requisition. If the history doesn't match the exam being ordered or if the history is incomplete, bookings may be delayed until we can connect with you to confirm details. Typically, we will fax the requisition back to you for modifications. Please include the relevant history related to the exam for a speedier booking process. If multiple exams are requested, please include history for all exams.

We also require the patient's provincial health care number be included on the requisition to book the exam.

LAB ASPIRATION REQUISITIONS REQUIRED

When referring a patient for an exam with an aspiration, if you require the aspiration to be sent to a lab, we will require not only the exam requisition but also a lab requisition for the aspiration. Without the lab requisition, we are unable to send the aspiration to the lab.

SECOND PAGE OF REQUISITIONS

When printing a requisition for a patient at your clinic, when possible, please print both the first page and second page. The second page includes important information for the patient to know prior to their exam. You can find our requisitions and prep instructions at physicians.radiology.ca.

PRINTABLE LIST OF ALBERTA LOCATIONS

For a printable list of all our Alberta locations please visit physicians.radiology.ca/locations. You'll find a pdf at the bottom of this page.

IMAGES & REPORTS

For questions about images & reports, please call 403-777-3103 or email imagesandreports@radiology.ca. Calls are answered within one business day. Emails may be answered sooner. Please see the contact page at physicians.radiology.ca.

TRANSLATORS FOR PATIENTS

Patients receiving pain management treatments who need language interpretation or prefer to communicate in a language other than English are encouraged to bring a family member or friend to their appointment to assist with translation. This ensures that patients fully understand the procedure and necessary instructions. If the patient is unable to comprehend the instructions, the appointment may need to be rescheduled. As Mayfair does not provide language interpreters, it is essential for patients to make these arrangements in advance.

MULTIPLE LANGUAGES AVAILABLE ON PATIENT WEBSITE

Our patient website, radiology.ca, is available in 15 different languages for your patients. Patients can select their preferred language to access information such as prep instructions, explanation of services, descriptions of exams, directions for our locations, as well as health and wellness articles. Patients can access this feature from our homepage at radiology.ca.

FAX NUMBERS FOR BEST SERVICE

When faxing requisitions to Mayfair, unless requested by Mayfair, please do not use our local clinic fax numbers should you have them. Please fax to the following numbers:

- Fax General Requisition, Pain Management, Cardiac, Vascular at **403-777-3001**
- Fax MRI & CT at **403-777-3198**
- For more information on contact numbers, please reference **physicians.radiology.ca**

PHYSICIAN'S WEBSITE - PHYSICIANS.RADIOLOGY.CA

For updated information, requisitions, and contact details, visit our physician website at physicians.radiology.ca. It's also accessible via the 'medical professionals' link on our patient site at radiology.ca. Quick links are available on the homepage for easy access.

FAX VERSUS EMAIL FOR UPDATES

To improve communication and ensure quicker updates, we encourage switching from fax to email. If you'd like to receive updates via email, please send your name, company name, and email address to bd@radiology.ca. If you're already receiving updates by email, no action is needed.

CONTACT US

If you have any questions or to receive more requisitions, please email us at bd@radiology.ca. To update your EMR, please refer to physicians.radiology.ca/requisition-forms. Printable requisitions can also be found at physicians.radiology.ca.

Thank you for your continued partnership.