

SASKATCHEWAN SERVICE UPDATE

September 2025

STAT REQUESTS

Timely imaging is essential to patient care, and we remain committed to accommodating STAT requests whenever possible. However, with a recent rise in STAT-designated exams, we ask that this designation be reserved for truly urgent cases. This helps us prioritize critical patients and maintain timely service for all. Thank you for your continued partnership in delivering quality care.

STAY CURRENT WITH REQUISITIONS

We routinely update our requisitions to enhance clarity and support more efficient patient care. The most current versions are available at **physicians.radiology.ca**. You may also download the updated requisitions for integration into your EMR system. If you require printed copies, please don't hesitate to contact us.

TRANSLATION

If your patient is more comfortable communicating in a language other than English, we recommend they bring a family member or friend (aged 16 or older) to assist with translation. Some exams require forms to be completed on-site. Please note that Mayfair does not provide interpreter services, so any translation support must be arranged in advance by the patient.

23 LANGUAGES AVAILABLE ON PATIENT WEBSITE

Our patient website, **radiology.ca**, is available in 23 different languages. Patients can select their preferred language to access exam prep instructions, explanation of services, descriptions of exams, directions for our locations, as well as health and wellness articles. Patients can access this feature from the top right-hand corner of our homepage at **radiology.ca**.

PATIENTS WITH ACCESSIBILITY NEEDS

If your patient has any accessibility and/or mobility needs that we should be aware of to help support them during their exam, please include this information on the requisition with as much detail as possible.

Our patient website also includes accessibility adjustments including profiles for seizure safe, vision impairment, ADHD friendly, screen reader, and many other important features. Your patients can find these options by clicking on the accessibility icon in the bottom left-hand corner of our homepage at **radiology.ca**.

EMAIL FOR UPDATES

To enhance communication and provide more timely service updates, we recommend transitioning from fax to email. If you'd like to start receiving updates by email, please send your name, company name, and preferred email address to **bd@radiology.ca**. If you're already receiving updates by email, no further action is required.

Please note: Patient exam reports cannot be sent via email.

YOUR STRATEGIC PARTNERSHIPS TEAM

Your Strategic Partnerships Manager is here to provide you with personalized service and answer your questions. For more information on how to contact us, visit **physicians.radiology.ca**.

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Thank you for your continued partnership.